

## Initial Disclosure Document

**MME Motorcycles**  
**Unit 1R, Peterboat Close**  
**London**  
**SE10 0PX**

### 1 The Financial Conduct Authority (FCA)

The FCA is the independent watchdog that regulates financial services. This document is designed to be given to consumers considering buying certain financial products. You need to read this important document. It explains the service you are being offered.

### 2 Whose products do we offer?

We offer a variety of insurance products from a range of insurers. A list of our insurers is available on request

### 3 Which insurance services will we provide you with?

We will advise and make recommendations for you after we have assessed your needs for Warranties and Mechanical Breakdown insurance.

### 4 Credit Facilities

We offer a variety of finance products from a limited panel of lenders. A list of our lenders is available on request.

### 5 What Credit Facilities will we provide you with?

We will advise and make recommendations for you after we have assessed your financial needs and circumstances

### 6 Remuneration

You are entitled at any time to request information regarding any commission which we have received as a result of arranging your finance. If we do not know the exact amount of commission we will provide you with the likely amount

### 7 What will you have to pay us for our services?

There are no fees for our services

### 8 Who regulates us?

We are authorised by the Financial Conduct Authority  
Financial Conduct Authority, 25 The North Colonnade, Canary Wharf, E14 5HS. Firm Reference Number 679293  
You can check this on the FCA's register by visiting the FCA's website <http://www.fsa.gov.uk/register/home.do>  
or by contacting the FCA on 0300 500 0597

### 9 Ownership

MME Motorcycles is owned by Kelvin Harbour T/A MME Motorcycles.

### 10 What to do if you have a complaint

Most complaints can be resolved at the dealership, by the General Manager, Kelvin Harbour. If you are not able to settle your dispute with us directly you may be able to refer it to the Financial Ombudsman Service, Exchange Tower, London E14 9SR

### 11 Are we covered by the Financial Services Compensation Scheme (FSCS)?

We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim. Insurance advising and arranging is covered for 90% of the claim, without an upper limit. For compulsory classes of insurance, insurance advising and arranging is covered for 100% of the claim, also without any upper limit. **The scheme does not cover consumer credit.** Further information about the compensation scheme is available from the FSCF on 0207 892 7300 or by visiting [www.fscs.org.uk](http://www.fscs.org.uk)